

# Troubleshooting

## Mobile tests execution time is too long

When running mobile tests using SeeTest Digital Assurance Lab, we take screenshot after each command.

Taking screenshot can take a long time and cause the whole test to take longer. If you wish to give up on a test report creation you should include this capability in your test:

- [Mobile tests execution time is too long](#)
- [Web tests fail with Timeout](#)

### Code example

```
DesiredCapabilities dc = new DesiredCapabilities();
dc.setCapability("deviceQuery", "@os='android'");
dc.setCapability("username", "cloudUsername");
dc.setCapability("password", "cloudPassword");
dc.setCapability("projectName", "cloudProject");

//Add this capability in order to disable reports & get faster execution
times
dc.setCapability("generateReport", false);

AndroidDriver driver = new AndroidDriver<>(new URL("http://" + cloudHost + ":"
+ cloudPort), dc);
```

## Web tests fail with Timeout

When running web tests using SeeTest Digital Assurance Lab, we take screenshot after each command.

Taking screenshot can take a long time (particularly in Internet Explorer), so when running web grid tests on SeeTest Digital Assurance Lab user should do one of the following:

1. Disable taking screenshots by adding the capability `takeScreenshots=false` in the `conf.js` file.
2. Increase default timeout. In Protractor it's done by adding the following piece of code to the `exports.config` in `conf.js` file:

### protractor.conf.js

```
exports.config = {
  ..
  ..
  jasmineNodeOpts: {
    defaultTimeoutInterval: 250000
  },
  ..
  ..
}
```