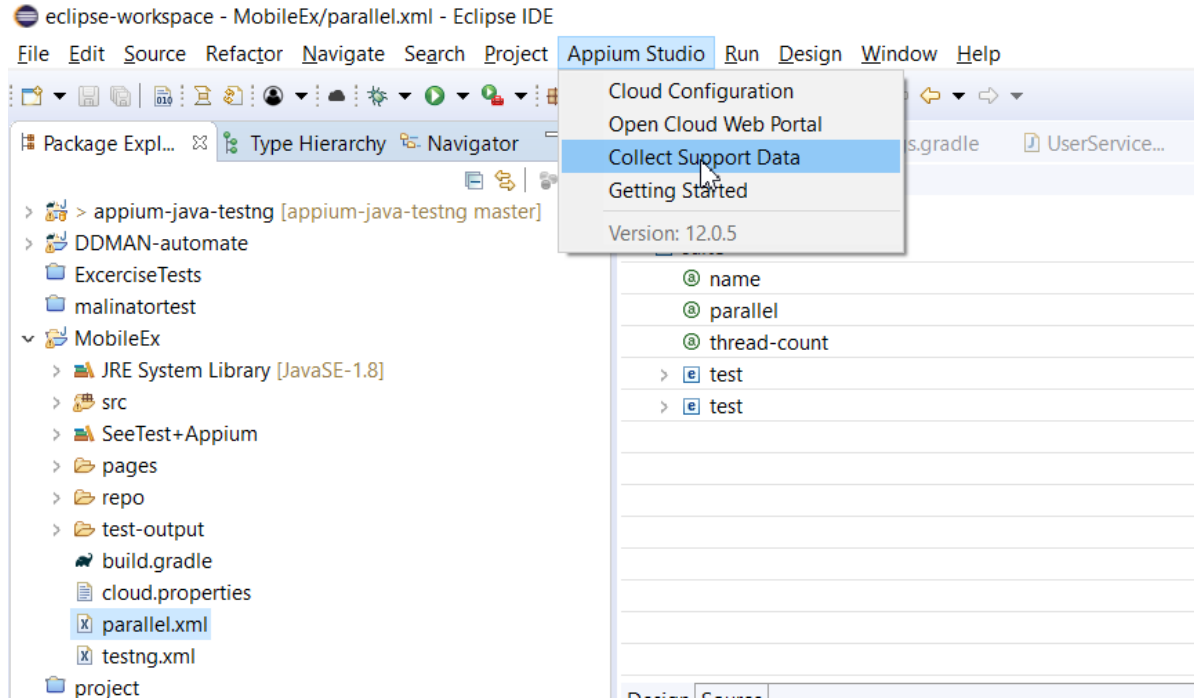


# Appium Studio for Eclipse - Collect Support Data

**Collect Support data**, helps the user to collect the support data error logs, etc.

This feature is useful for **troubleshooting problems by support** when there are problems encountered by Experitest users. Once they have collected the data it can be sent to support.

This feature is accessible via the main menu, **Appium Studio -> Collect Support Data**.



Once the 'Collect Support Data' is clicked a dialog appears.

Please specify the directory in '**Download to**' where support data will be downloaded.

Please check '**Attach device data**' and provide a **connected device** if you need to get a device log and click **OK**.

**Collect Support Data**

### Collect logs from server and the specified device

Please specify the additional materials to attach

Download to:

Attach project directory:

Attach application file:

Attach device data (device should be connected in order to collect data)

Collect only latest log files

This will start a process to download the data.

**Collect Support Data**

### Collect logs from server and the specified device

Please specify the additional materials to attach

Download to:

Attach project directory:

Attach application file:

Attach device data (device should be connected in order to collect data)

Collect only latest log files

Support data: Downloading...

After the **process is completed**, please open the directory you specified in '**Download to**'.

An archived file will be stored in the specified directory.

